

Blacktown Women's and Girls' Health Centre +

North West Sydney Women's Domestic Violence Court Advocacy Service

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E: info@womensandgirls.org.au | W: www.womensandgirls.org.au**Dear Women and Girls,**

As a women's and girls' Health Centre, the health and safety of both our staff and our clients is paramount. We are committed to keeping our Blacktown Women's Health Centre Open and resume our service delivery to clients from Monday 23rd March, however, please ring for an appointment, where possible prior to coming to the Centre. We are also taking precautions to help slow the spread of COVID-19 as the situation evolves.

We will be implementing the following measures in our Centre:

- Encouraging both staff and clients to practice **social distancing**;
- Supporting staff who exhibit any symptoms of COVID-19 or who have had contact with a confirmed case to remain away from work until they receive **medical clearance**;
- Providing **hand sanitising stations** and **antibacterial trolley/basket wipes** - subject to availability;
- Ensuring that all high-touch areas including counters, benches and amenities are **cleaned more regularly**, and passing on this expectation to our staff and
- **Cancelling our group programs until further notice.**

If you are experiencing symptoms, or have been in direct contact with a confirmed case of COVID-19, we ask that you refrain from visiting our Centre and go to your General Practitioner (GP). Please follow the **Australian Government's guidelines** on self-isolation, and call the National Coronavirus Help Line on **1800 020 080** for further instruction.

On a personal note, I would like to encourage you to keep a couple of things in mind as you navigate this uncertain time. First and foremost, is to look out for those more vulnerable members of the community, and treat everyone with kindness at all times. This situation is unprecedented and now more than ever, we need to look after each other and our families. Thank you for all your support, and stay safe.

Kind regards,

Jhan Leach

Executive Officer